

Your quick guide to PracticeQ automation

Pick the ideas that fit your practice, check them off as you go, and let the system take care of the rest.

BRANDING & INTAKE

- ☐ Customize form headers with provider contact info
- ☐ Set unique email sender names for providers or the practice
- ☐ Create separate questionnaires for adults, minors, and specialties
- ☐ Attach consent forms automatically by provider/appointment
- ☐ Customize messages for invitations, reminders, and incomplete forms

PRE-VISIT SETUP

- ☐ Preload invoices/superbills with business info and tax IDs
- ☐ Tailor intake instructions for in-person vs. virtual visits
- ☐ Automate portal invitations and welcome messages
- ☐ Send telehealth links 60 minutes before sessions
- ☐ Text parking/directions 30 minutes before visits

DURING & POST-VISIT

- ☐ Enable QR code check-in with provider alerts
- ☐ Auto-charge cards an hour after visits, with follow-up if needed
- ☐ Remind providers to generate superbills after appointments
- ☐ Trigger follow-up packets post-visit

ONGOING EFFICIENCY & ACCESS CONTROL

- ☐ Limit staff visibility to assigned patients
- ☐ Customize portal settings and autoresponders to cut inbox load
- ☐ Audit notifications so staff get alerts for key patient actions

 **AND FOR MAXIMUM IMPACT**

Automation impact

Where to focus first for maximum payoff

🏆 BIG WINS

- ✓ Auto-charge payments after visits
- ✓ Trigger onboarding forms & portal invites at booking
- ✓ Telehealth links sent 60 min before

⚡ QUICK WINS

- ✓ Auto-text directions before visits
- ✓ QR code check-in alerts
- ✓ Superbills sent immediately after visits

⚙️ SET & FORGET

- ✓ Preloaded invoice/superbill templates
- ✓ Branded email/form headers
- ✓ Link visit instructions to appointment types

💡 NICE-TO-HAVE

- ✓ Post-visit educational materials
- ✓ Seasonal patient messages
- ✓ Routine follow-up reminders

